



m-trilogix is a division of the CRM Trilogix Communications Group Inc.  
(ancient Greek definition of trilogix: three interstitions of wisdom and logic pertaining to something that is well-defined, transparent, usable and wherein m=mobile)

## Overview Pocket PC and RIM Application Products

[\[click on the below link and to see details\]](#)

Pocket PC Application: [Warehouse Management System](#)

Pocket PC Application: [PDA and Mobile Applications](#) – CRM, SFA, Workflow Management

[RIM Applications:](#) CRM, SFA, Workflow Management

## Pocket PC Application Solutions

### Warehouse Management System

This is a Hand-held device connected to a Portal/Internet enabled Server.

#### How the WMS works:

- Basically the system receives inventory, stores it, records its movements and ships or destroys inventory as it is used. All information is recorded and accessible in a reporting format via a Portal.
- The Client application run on the handheld and it is typically a very light application with a small footprint. The purpose is to capture data via barcoding and do it quickly and efficiently and securely.
- This information is sent to a LAN server using 802.11 which then feeds the Trilogix Web server for reporting purposes. The Trilogix software is modular, built in .Net and this means that we take the Framework and customize it quickly to fit the particular business process of our clients.

**Key Benefit:** You only need to install one server, and some client code on the Handhelds. Using a browser end-users from any workstation, can see or manipulate if authorized, the workflow and inventory information. This makes our solution **cost effective** since you buy fewer licenses.

Key modules that most our clients will use in the automation of their Warehousing operations;

- **Receiving Product(via bar code scanning)**
- **Put away of product to a location**
- **Routing and Scheduling of Product Delivery**
- **Picking of Product**
- **Delivery and Verification**

These modules and their fields can be changed, edited, deleted to suit client needs. Economic Order Quantities, Alerts on inventory levels and workflow processes are typically built in to satisfy client needs.

#### Integration:

The WMS product will integrate with AS400, DB2, ERP systems, ACCPAC and other accounting systems, as well as Oracle, SQL and standard databases.

#### Demos:

For examples you can view [our demos](#)

For Inventory Management Systems you can view [the following link](#) for a whitepaper explanation of the system.

## Pocket PC Application Solutions

### For PDA and Handheld devices

- Sales Force Automation
- CRM
- Workflow Management

The software running on the Pocket PC handheld connects to corporate servers using the wireless networks or a secure Internet connection, to provide the field force with timely information. Software functionality and modules currently available for use by end users and management include:

- Client Information
- Inventory
- Products
- Sales Information
- Marketing Information
- Accounting Issues
- Work Orders
- Management Requests
- Territory Planning
- Key Reports [on the Internet and handheld]
- Taking an Order
- Signature Capture

The modules are customizable and can [and most likely must be] adapted to the client's specific business process. Currently the product has been in use in Consumer Goods, Software and Distribution systems.

### Product Demos

For a quick demo of the Client application [click here](#)

For a quick demo of the End-user Portal [click here](#)

For a quick demo of the Administration portal [click here](#)

For a more comprehensive overview [click here](#)

### **Integration:**

The Pocket PC product will integrate with AS400, DB2, ERP systems, ACCPAC and other accounting systems, as well as Oracle, SQL and standard databases.

### **Software Development Kit:**

Our products are built using an SDK which makes customization and deployment easier. Click here for an overview.

## Pocket PC Application Solutions

### **SME Turnkey Solutions**

For Small and Medium Sized Firms [50-499 people] we have created mobile and warehouse products that are easy to install, change and use. In Retail; Consumer Goods; Warehouse; Shipping; Logistics and Manufacturing we have pre-built products ready to be quickly customized and installed and used. All services are embedded in the license fees so you pay just for the software, not for add on services.

## RIM Blackberry Application Solutions

### For RIM/Blackberry:

CRM and Sales Force Automation

-Workflow Management

-Targeted Areas: Consumer Goods, Retail, Service Industries, Professionals and Management

We provide three "out-of-the-box" mobile applications that can be deployed without programming to automate **mobile data collection, mobile data publishing and field force task management.**



**Mobile data collection** helps organizations automate paper-based processes, improve data quality and speed information flow. Our Forms include **inspections, lead generation, surveys and inventory monitoring.** Using our **Reports** application you can publish tabular data for mobile professionals, including contact information, price lists, security details, financial data and inventory reports.

All data is automatically pushed over-the-air and stored on the BlackBerry wireless handhelds of the mobile professionals who need to frequently access this data. Mobile users never need to wait for network access when pulling up critical data.

**Mobile data publishing** helps organizations improve productivity, and is useful for sales professionals, field personnel, and executives to use lists of data as efficiently as they use their Address Books and Calendar. Without requiring programming, **Field Force Task Management** lists such as tasks, jobs, tickets, work orders or approval items can be automatically pushed to the BlackBerry wireless handhelds of your team of mobile professionals.

These modules help organizations improve productivity, improve sales and/or improve customer service